

Team Lead

Mobile Health

Permanent | Full-Time

What we do and why we do it:

As a Mobile Health Team, we work with our host partners and facilities to provide holistic primary care to individuals and families who have barriers to accessing the conventional health care system. Working with partners in the social service sector, education, or community services, the Alex's mobile health team works to support clients to address their social and medical needs. Our team is there to help with education, advocacy, and assist in breaking down barriers for those who access our service.

The Team Lead Mobile Health, under the direction of the Associate Director of Mental Health, Addictions, and Outreach will be responsible for developing and implementing the future vision for the Mobile Health program. The Team Lead will leverage the mobile team of 2 mobile health buses to provide barrier free care to vulnerable Calgarians and in-need High Schools; in addition to collaborating with fundraising and marketing departments to increase visibility and funding. The ideal candidate will have the big picture vision to see opportunities, and the attention to detail to capitalize on them.

What you will do:

- Collaborate with leadership, fundraising and marketing departments, and the mobile health team to realize a vision for the future growth and direction
- Develop and implement a mobile strategy to maximize efficiency and overall community impact
- Oversee the general functioning of the mobile buses (scheduling regular vehicle maintenance to ensure operational efficiency, etc.)
- Leverage the mobile services team to deliver high quality client care
- Collaborate with stakeholders and partners in the community
- Develop evaluation framework/oversee data collection
- Collaborate with fundraising and marketing departments to increase program visibility and funding
- Drive buses when required
- Act as first point of contact for accidents, emergency roadside events, and fleet related issues/inquiries
- Research, build and maintain relationships with shops and service providers
- Oversee safety training for mobile staff
- Oversee Inventory
- Maintain budget for fleet while being mindful of cost saving opportunities

What you bring:

- Minimum 2-5 years in outreach required
- Diploma or degree in a social/medical field; must be eligible for registration with respective governing body
- Minimum 2 years of Leadership experience required
- Big picture thinking to develop and implement vision for growing the Mobile Services program
- Excitement to support vulnerable populations and grow program
- Organizational & problem-solving skills, quantitative ability, attention to detail
- Excellent interpersonal skills and written/verbal communication
- Excellent computer literacy (Microsoft Office Proficiency, working knowledge of Fleetio is an asset)
- Standard First Aid – Level C CPR & AED within 30 days of hire date, certification must be valid for a minimum of 6 months upon hire
- Class 5 non-GDL drivers license, clean drivers abstract, and a personal vehicle that can be used for work purposes with \$2 million in liability coverage
- A satisfactory vulnerable sector police clearance and a child welfare intervention check are required
- Knowledge of the United Nations Declaration on the Rights of Indigenous People (UNDRIP) and the Truth and Reconciliation Commissions (TRC) 94 Calls to Action is an asset

Working Environment:

- This position will be based out of the main Alex building, but may spend a significant portion of time offsite (Bus Barn, mobile sites)
- Standard hours 8:30am – 4:30pm Monday – Friday. Some evenings and weekends will be required to accommodate staff shortages and fundraising events
- 1 FTE (37.5 hours/week). Flexible hours and overtime will be required
- Continuous extended periods of sitting, standing, walking (sometimes up/down stairwells)
- Occasional driving as part of work duties
- Occasional physical action, and requires the ability to bend/crouch, reach above shoulder height, kneel/crawl, and carry objects (up to 20lbs) continuously throughout the shift

Driving on Behalf of The Alex:

This position is required to use your own vehicle for work-related use or drive Alex vehicles for work purposes including transporting clients. Where required, candidates must show proof of a class 5 non-GDL driver's license, a personal vehicle, a clean 5-year drivers abstract, and \$2 million liability insurance to meet our insurance providers requirements.

How to apply

If you are as passionate as we are about making a difference in people's lives, visit our Career Centre at [Jobs at The Alex | The Alex](#). This position will remain open until a suitable candidate is found.

We thank all applicants for their interest, however, only those selected for an interview will be contacted.

For more information on Alex programs please visit our website www.thealex.ca