

**Facilities Support Worker – Ref. No. 20082**  
**Assisted Self Isolation Site (ASIS)**  
**6-month Term | Full-Time**



**The Alex: Changing Health. Changing Lives.** The Alex Community Health Centre is a not-for-profit organization that is changing how we look at health care in Calgary. Our health, housing and food programs support our most vulnerable neighbours, tackling tough health and social issues head-on. Using a multi-disciplinary team approach, we focus care on assessment, intervention and promotion of all aspects of health. We embrace a model of health care that is accessible, responsive and participatory. In addition to the Community Health Centre, we run a Seniors Health Centre, a Youth Centre, two Mobile Community Health Buses, one Dental Health Bus, four Housing First Programs, and a Community Food Centre.

**What we do and why we do it:**

The pandemic response continues to evolve which requires a team that will have flexibility in their delivery of care. The Government of Alberta has identified that it is critical to have an Assisted Self Isolation Site (ASIS) for Calgary's vulnerable homeless individuals who otherwise do not have homes to self-isolate should they become symptomatic or ill with COVID-19. Our target population is Calgary area only, homeless persons with symptoms who have been tested in the community and require self-isolation while waiting for results; COVID-infected homeless persons requiring self-isolation while their illness resolves; homeless persons who have symptoms or have come into contact with a known case and don't have a home where they can properly isolate. The ASIS team will provide medical, mental health, addictions, and housing supports in a 24/7 operation of care.

The Facilities Support Worker position at ASIS is to maintain safe building operations and working environment for staff and clients. Overall responsibilities include, but may not be limited to, monitoring hallways and entrances/exits, outside rounds, light cleaning, monitoring security cameras, meal delivery, laundry and maintaining a safe environment that meets infection prevention and control measures. This position will employ a trauma-informed lens and work collaboratively with the social and medical teams. This position works 12-hour shifts weekends, overnight, and on statutory holidays as needed.

**What you will do:**

- Expectations include, but are not limited to; light cleaning, laundry, support meal delivery, monitoring hallways and general staff spaces, monitoring security cameras, outside rounds and other duties as required to maintain a safe environment for staff and clients
- Work within a harm reduction scope and trauma-informed lens
- Completing outdoor inspections and rounds on a regular basis
- Monitoring client walks and usage of outdoor space
- Monitor hallways and security cameras
- Complete regular inventory counts
- Monitor for safety issues in the building
- Ensure effective, respectful and clear communication over radio and in writing
- Crisis intervention and de-escalation as necessary
- Ensuring adherence to infection prevention and control measures in completing tasks
- Adherence to proper PPE donning/doffing practices
- Work collaboratively with all team members to achieve excellent service and outcomes for clients
- Complete necessary reporting and documentation in a timely manner
- Maintain client confidentiality and clear boundaries, both inside and outside the ASIS program

**What you bring:**

- High school education required, some post-secondary education an asset
- Experience working with vulnerable populations an asset
- Should have a solid understanding of the principles of Housing First and Harm Reduction
- Must have superior communication and interpersonal skills
- Able to work effectively as part of a team
- Should be self-motivated and able to work with minimal supervision
- Must have excellent time management skills
- A class 5 non-GDL driver's license, a personal vehicle, a clean drivers abstract, and \$2 million liability insurance are required
- Knowledge of the United Nations Declaration on the Rights of Indigenous People (UNDRIP) and the Truth and Reconciliation Commissions (TRC) 94 Calls to Action an asset

**Why You Want to Work with Us:**

The Alex is an innovative and diverse organization which seeks to invest in its employees and see them succeed in their chosen careers. If you are seeking a deeply rewarding, yet challenging career helping Calgary's vulnerable populations, this might be the place for you!

**How to apply:**

If you are as passionate as we are about making a difference in people's lives, please submit your resume to [jobs@thealex.ca](mailto:jobs@thealex.ca) and be sure to include the job title and reference number in the subject line. This job posting will remain open until a suitable candidate is found.

For further information about The Alex and its programs, we encourage you to visit our website at [www.thealex.ca](http://www.thealex.ca)

*We thank all applicants for their interest, however, only those selected for an interview will be contacted.*